

Most often asked Rental Questions

Rent or Buy?

Renting allows you to get your job done.
No huge investment in equipment you may not use again.
No need to have storage or worry about long term maintenance.

What is required to rent equipment from The Rent-It Store?

Customers must have Valid government issued photo ID. (Drivers License)

Customers must have a Valid Credit Card with their name on it.

Current phone number and address is required.

Jobsite location where equipment will be used at is required.

All rentals will be charged on credit card at the time of rental.

We **DO NOT** accept Credit Card information over the phone or by email.

We **DO NOT** accept prepaid credit cards.

The Rent-It Store **DOES** accept MasterCard, Visa, Amex.

Cash and Debit cards can be used for purchase only and not for rentals.

Web payment is Available.

It's simple. Browse our website. Enter your information.

Put items in the cart and Submit a Quote Request

You will receive a confirmation. You will then be contacted by our staff as to the rental availability and pricing.

Your quote will be turned into a reservation.

We will send you a Webpay for you to sign and pay with credit card.

Your equipment rentals will be ready for you.

If you pay by Webpay & send someone else to pick up your rental or sales items they must provide a valid Drivers License to receive the items.

Our Basic Rental Policies

1. When renting the customer will assume full responsibility for Damages and/or any other liability during your rental period.
2. Equipment rentals are based on **Time Out not Time Used**.
3. If for any reason your rental equipment stops working, Customers are responsible to report that issue to the store immediately. The Rent-It Store will then provide advice and assistance with the problem.
4. The Customer is responsible to contact The Rent-It Store when pickup of rental equipment is required. Equipment will not be picked up until we are contacted by customer. The invoice will remain open, and charges will continue to accrue.
5. **When returning equipment to The Rent-It Store, the Customer must stop at the front counter to receive the proper paperwork for the yard staff to unload the equipment rented. This is the only way to close/stop billing on their equipment rental/invoice.**
6. The Customer must contact The Rent-It Store to extend the rental time on equipment they have on rental.
7. The Customer will receive equipment full of gas, diesel, or mixed fuel. Fuel charges will be added to the rental contract up front and will be refunded if the unit is returned full of fuel.
8. Equipment must be returned clean, or cleaning charges will be applied to contract.
9. To view full Rental policy as shown on the back of The Rent-It Store Contracts please go the website. Under Company – Forms & Policies.

Want a Charge Account?

No Problem!

We can supply Customers with a Credit Application.

Once returned to The Rent-It Store, we will review the application.

The Rent-It Store will contact you directly with details.

Until that process has been completed,

Customers will remain as **CUSTOMER PAY ON OPEN with Valid Credit Card**

PRINT OUR CREDIT APPLICATION

Available on our website Under Company - Forms & Policies – Credit Application or call 306 652-0101